GRITMAN'S COMMITMENT TO QUALITY IMPROVEMENT

QUALITY ASSURANCE/ PERFORMANCE IMPROVEMENT (QAPI) STRATEGIC PLAN

INTRODUCTION

Gritman Medical Center's (GMC) Strategic Plan is focused on our three customers: Patients, Providers and Employees, while holding to The Gritman Way — our mission, vision and values. This QAPI Plan is designed to be an integral part to support and reinforce our overall strategic plan.

PURPOSE

The purpose of GMC's QAPI Plan is to provide a collaborative, interdisciplinary approach to safe, quality care and services to facilitate optimal patient outcomes while striving for continuous process and performance improvement. This QAPI Plan is to optimize quality assurance and performance/process improvement to meet the State of Idaho, The Joint Commission and the Center's of Medicare and Medicaid Services and other required standards, rules and regulations.

GOALS

The primary goal of the QAPI Plan is to continually and systematically plan, design, measure, assess and improve quality of hospital wide key indicators and processes relative to, but not limited to, patient care. GMC strives for zero harm by eliminating preventable patient harm through proactive risk identification and mitigation, and by fostering a safety-focused culture where staff are encouraged to actively report and address concerns.

PRIORITIES:

1. Priorities for the QAPI Plan are established collaboratively by the Staff, Department Directors, Administrative Officers, Medical Staff and Board of Directors will be:
   a. Applicable to GMC's mission, vision and values.
   b. Consistent with the GMC's board's strategic plan.
   c. Determined by Community Health Needs Assessment.
   d. Determined by the needs and expectations of our patients, their families and community members health related to health equity social needs.
   e. As mandated by outside sources, i.e., The Joint Commission, The Centers of Medicare and Medicaid Services and the State of Idaho.